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Assessing societal effects: Lessons from evaluation approaches in transdisciplinary research fields

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Abstract
To address complex societal problems, transdisciplinary approaches are increasingly being employed in research to achieve both scientific and societal effects. Comparing experiences of different impact evaluation approaches enables mutual learning across research fields. We provide an overview of the key characteristics of different approaches to assess the impact of transdisciplinary research across the fields of public health, development, and sustainability; uncover commonalities and challenges in applying these approaches; and suggest how they can be overcome by drawing on examples from specific approaches and fields. We find commonalities in terms of conceptual framing as well as data collection and analysis from which we derive the following key challenges: 1. evidencing causal claims, 2. including multiple perspectives on effects, and 2. sustaining continuous monitoring and evaluation. We conclude that impact evaluation of transdisciplinary research must capture the interplay and effects of multiple actors, processes, and impact pathways to promote learning and empirical rigour and suggest how funders can support this endeavour.

Keywords
impact evaluation, public health, realist evaluation, research for development (R4D), societal effects, sustainability research, theory-based evaluation, transdisciplinary research

Society faces complex, wicked problems. The climate crisis, food insecurity, and the COVID-19 pandemic are just a few examples. These problems are interconnected and involve interacting elements. Addressing an element in one system can trigger unpredictable ripple effects, thereby leading to changes in the immediate environment and related systems (Greenhalgh and Papoutsi 2018). Hence, problem-oriented research needs to involve different disciplines and go beyond professional boundaries to generate integrated solutions (Pohl et al. 2017).

Fields that actively respond to wicked problems include sustainability research, public health research, and research for development (R4D). Public health research aims to protect health, prevent disease, and prolong life through a range of social initiatives. R4D is a set of applied research approaches that aim to contribute to achieving international development targets (e.g., improved livelihoods) through innovation and capacity-building (Schuetz et al. 2017). Sustainability research deals with complex problems resulting from interactions between natural and social systems (e.g., climate change). In previous decades, these research fields have adopted sustainable development as a guiding mandate (WCED 1987). To be able to deal with these societal problems, researchers have begun to utilise transdisciplinary research (TDR) approaches.

TDR is characterised by collaboration between scientific and non-scientific actors, integrating a diverse range of knowledge to explore the facts, practices, and values relevant to addressing the complexity of a problem (Hirsch Hadorn et al. 2008). Researchers in these fields are required to demonstrate the societal effects of their research, particularly to their funders as well as to the participating non-scientific actors and society at large (Belcher and Halliwell 2021).

Societal effects are defined as changes occurring from the process of TDR at the levels of individuals, groups, organisations, or wider societal transformation (Cook et al. 2017). These can be contributions made by the research that inform public debate, lead to the development of new approaches to address societal issues, foster technological innovation, or influence policy decisions that improve environmental, economic, and social conditions (Bornmann 2013). We use “effects” as a general term, encompassing the outcomes and impacts of TDR activities. In
addition, we use “impact” in established terms such as impact evaluation or research impact.

The fields of sustainability, public health, and R4D are closely related in terms of their research approaches, which provides an opportunity for mutual learning by comparing experiences of designing impact evaluations to measure the societal effects of TDR (OECD 2020). The author team, which includes those with experiences with TDR in these fields, conducted exploratory research on impact evaluation approaches across fields. As a kick-off, we convened an international interdisciplinary workshop at the 2021 International Transdisciplinarity Conference (ITD), and invited contributions from transdisciplinary researchers representing these fields (Kny et al. 2021). Insights were expanded through a narrative literature review of key publications based on the authors’ knowledge, without a claim to completeness (Greenhalgh et al. 2018), and our own experiences as TDR evaluators. This paper provides an overview of the key characteristics of different approaches to evaluating the effects of TDR, discusses the commonalities and challenges in applying such approaches, and suggests how they can be overcome.

Transdisciplinary research and impact evaluation in the three fields

Public health began employing participatory approaches to evaluate community projects in the 1980s. This fostered collaboration and acknowledgement that public health operates in a complex problem domain, which led to calls for TDR approaches to address health-related social injustice (Abrams 2006). Several tools and frameworks have been developed since to map complex impact pathways, including realist evaluation (Pawson and Tilley 1997) and the community-based participatory research model (Wallerstein and Duran 2010).

In R4D, early assessments of research impact in the 1970s were based on technology-centric research, focusing on innovation and adoption processes as well as their projected effects to improve livelihoods and food security (Pingali 2001). These quantitative assessments of technological innovations (research outputs) are primarily randomized control trials (Stevenson and Vlek 2018). R4D programmes that involve multiple disciplines and stakeholders pose challenges for applying randomized control trials in their evaluation, because interventions occur in multiple emergent change processes, which are not always replicable (Belcher and Hughes 2020, Adler et al. 2018). Consequently, qualitative and theory-based approaches to evaluation that trace the contributions of research activities, outputs, outcomes, and impacts have gained traction in evaluations of R4D (Belcher et al. 2020, Douthwaite et al. 2017). Similar concerns have been raised in public health, and both research fields now use more qualitative as well as theory-based approaches to evaluation that combine different methods depending on the context of meeting a variety of evaluation needs (Belcher and Hughes 2020, Jagosh 2019).

Impact evaluation of sustainability research lags significantly behind the other two fields (Plummer et al. 2022). Transdisciplinary forms were only initiated in the 1990s, thereby highlighting the need for close collaboration between science and practice to contribute to solving real-world problems. It is assumed that a well-designed TDR process involving relevant scientific disciplines as well as experience and real-world knowledge from non-scientific actors leads to results with a high potential for societal effects (Lux et al. 2019, Hansson and Polk 2018). Lang et al. (2012) emphasise tracking scientific and societal effects as a key design principle for transdisciplinary sustainability research, and mention challenges such as timing, attribution, and measurability of effects. Further, several conceptual, methodological, and empirical contributions have been made recently in designing impact reflection and assessment approaches that resemble approaches in R4D and public health in building on qualitative and theory-based evaluation (e.g., Williams 2019, Munaretto et al. 2022).

After reviewing the history of impact evaluation across the three fields, it became apparent that the approaches were beginning to converge over time. In the remainder of the paper, we therefore focus on theory-based evaluation, realist evaluation, and community-based participatory research as relevant approaches applied to assess research impact across the three fields. Thus, we provide more detail on the similarities and differences in applying these methodological approaches in order to enable transdisciplinary and evaluation practitioners to consider how they can be used. In addition, we include examples from particular approaches and fields to illustrate relevant differences. Our analysis is limited to evaluation approaches that focus on TDR.

Methodological approaches for impact evaluation of transdisciplinary research

We find that the different approaches applied to evaluate the effects of TDR have adopted similar principles for the appropriate design of TDR evaluation (box 1).

BOX 1: Three approaches to assess transdisciplinary research impact

**Theory-based evaluation (TBE)** aims to test the research team’s hypotheses regarding how their project/programme will contribute to tangible social, economic, and environmental benefits by assessing its contributions to influence various actor groups.

**Realist evaluation (RE)** aims to theorise what works, for whom, in what circumstances, and to what extent. Analysis focuses on aspects of context that may provide alternative explanations of effects to aid policymakers in making decisions about wider implementation.

**Community-based participatory research** is an approach that can be used in both TBE and RE. It aims to engage those whose lives are affected by the project/programme by involving them in the research at all stages in order to increase the likelihood that effects will occur for systems and communities.
Conceptual framing

In all three fields, approaches applied to evaluate TDR draw on theory of change (ToC) thinking. A ToC maps the assumed relationships between activities and short-, medium-, and long-term effects of an intervention, thereby making explicit the assumptions regarding why and how change occurs (Weiss 1995, Claus et al. 2023, in this issue). As the basis for the development of ToCs, most approaches differentiate effects which can be achieved during the research process from those that occur at its end and beyond, thereby modelling explicit steps and assumptions for how research contributes to changes in the broader problem context (Schäfer et al. 2021, Luederitz et al. 2017, Wiek et al. 2014). ToC is the main analytical framework in theory-based evaluation approaches (Nagy and Schäfer 2022, Munaretto et al. 2022, Schneider et al. 2019, Williams 2019, Van Drooge and Spaapen 2017). Moreover, theory-based evaluation is an approach that aims to test the hypotheses of the research team regarding how a project/programme will contribute to tangible social, economic, and environmental benefits by assessing the effects on different actor groups (Belcher et al. 2020, Walter et al. 2007).

Programme/project ToCs can be constructed by combining sources of knowledge, including practical experience and academic research. Ideally, one or more impact pathways are modelled in collaboration with relevant actors at the outset, which determines the information that needs to be collected to test the anticipated links between activities and effects to support ongoing reflection and learning (Oberlack et al. 2019). With regard to the three fields, we found that ToCs can be refined by including scientific and non-scientific actors, but there is variability in application, participation, and how theory is used to produce impact pathways. In R4D and sustainability research, we find examples of ToCs being developed by the research team and close collaborators to surface assumptions and hypotheses regarding research contributions to change; however, they are rarely grounded in existing social-change theories. In sustainability research, different theoretical lenses may be added to conceptualise the specific analytical framework (e.g., transition theory) (Williams 2019).

Although public health also utilises the theory-based evaluation approach and ToC as an analytical framework, over the past ten years, the field has increasingly applied a variation termed realist evaluation (Pawson and Tilly 1997). Realist evaluation proposes that responses are context-dependent and documents how groups may respond favourably in one set of circumstances but may not respond at all in another. Therefore, the approach can be useful for decision-makers by enabling them to consider whether the particular context in which they are going to implement a programme or policy considers the mechanisms that may generate effects. Realist evaluation generates an initial theory proposing the elements that are required to generate favourable responses; however, it differs from theory-based evaluation in that it continues to test and refine the theory during data collection and analysis. The relationships between context, mechanisms, and effects are documented to identify patterns that are used to predict what intervention will work for which actor group and in what circumstances in order to enable informed decisions regarding the implementation of the activity across different contexts (Pawson and Tilly 1997). Further, realist evaluation also explicitly engages with various theories to model effects: candidate theories are presented to research teams and a theory that res-
Their contributions can produce more complete information regarding possible research effects. Involving communities also increases the likelihood that findings will be relevant to specific contexts and more likely to be used by policymakers to improve – for example, population health and the conditions affecting it. In addition, communities are involved at all stages of a project, which produces effects for the individuals, groups, and organisations who are part of the research team, thereby increasing the likelihood that there will be effects on communities and systems throughout the duration of the project (ICPHR 2020).

**Data collection and analysis**

Impact evaluation approaches in the three fields apply a mix of qualitative and quantitative methods to tackle the variety and complexity of contexts and societal effects. Qualitative methods are particularly valued because they explain the mechanisms of...
how and why effects are achieved, which addresses a key shortcoming of quantitative methods. To be able to learn from cases in a certain context, it is necessary to describe contexts qualitatively, compare them, and draw conclusions for adapting the TDR design to other contexts (Nagy et al. 2020, Munaretto et al. 2022).

In all approaches, the (re)actions of actors (i.e., individuals or organisations) are collected – primarily via qualitative/semi-structured interviews, documents, surveys, workshops, and observations – to describe what happens (or not) during or in response to the TDR process. In realist evaluation, this is often done using both academic researchers and community-based researchers with experiential knowledge of the problem and better access to target groups. Data can be collected during TDR activities to understand how the process supports the realisation of anticipated effects and, additionally, allows for adaptive management (Verwoerd et al. 2020, Munaretto et al. 2022). Alternatively, data can be collected when the project is concluded. Regardless of the approach, the resources available and the funder’s objectives determine which methods are applied for data collection and validation of results and effects.

The purpose of a TDR project/programme is decisive for which data should and can be collected to demonstrate the effects of TDR (Munaretto et al. 2022). TDR often aims to contribute to ambitious effects – for example, a decline in CO₂ emissions, a higher number of patients engaging in preventive health production, or higher household incomes in target communities. To know and observe whether targeted changes occur, qualitative and quantitative indicators can provide a basis for monitoring progress within a specific context. Apart from indicators for the quality of the TDR process and its outputs, such indicators can include those which trace the changes in individual and organisational practices, or the change in state and conditions prompted by the changed practices. Table 1 provides examples of possible indicators that could be adapted to measure the intended effects of a particular TDR project/programme.

Data are analysed in accordance with different aims in theory-based evaluation and realist evaluation. In theory-based evaluation approaches, the analysis of research effects typically focuses on how TDR activities contribute to the intended effects. It considers which design and implementation characteristics of the TDR process support the emergence of effects and whether higher-level effects are likely to manifest in the future. The analysis tests the anticipated linkages between activities, outputs, and effects in the original model. In contrast, realist evaluation analysis focuses on what produces or supports the effects given different sets of conditions – for example, for whom, in what circumstances, to what extent, in what contexts, and how. The analysis aims to identify patterns that are then compared with the original logic model, thereby producing configurations of context, mechanisms, and outcomes to refine the impact theory.

Challenges in evaluating the effects of transdisciplinary research

Effects are assessed with similar motivations across all approaches: to produce knowledge that supports the development of efficient activities to tackle a specific complex problem. However, the combined findings from our workshop, the literature review, and evaluation experiences revealed that TDR teams across fields encounter considerable challenges in demonstrating whether, when, and how research has contributed to change. We found three common challenges: 1. evidencing causal claims, 2. including diverse perspectives, and 3. continuous monitoring and evaluation to support adaptations in research design and implementation. We suggest a few possible solutions derived from the compared fields and approaches to tackle each challenge.

Evidencing causal claims

It is, if not impossible, to say what would have happened without a TDR activity. The unique, emergent, and non-discrete nature of TDR poses challenges for making statistical inferences and generalisations regarding its effects (Belcher and Hughes 2020). Consequently, testing a counterfactual in TDR evaluations mostly relies on the perceptions of the actors in the system, and these perceptions are usually understood through interviews or observation of meetings (Walter et al. 2007). Those external to the project will often attribute the change to more than one source of knowledge, which demonstrates that the direct effects of TDR become difficult to trace among other competing factors (Belcher et al. 2017).

To overcome the inherent limitations of relying on individual perceptions, data can be triangulated by data source and using different investigators and methods to collect data. In theory-based evaluation approaches, for example, the intended effects (and corresponding proxy indicators) determine the data sources that can be used to measure them. Those who are expected to do something differently as a result of a TDR process are interviewed, and additional documents (e.g., government reports) can be sourced to refute or validate claims; however, it is impor-
tant to note instances of conflicting information (Williams 2019, Belcher et al. 2020). In realist evaluation, different investigators can interview participants under the assumption that respondents may share different information with different people. For example, certain realist evaluation processes engage community-based interviewers in addition to academic researchers (Jagosh 2019). Similar methods – for example, interviews and stories – can be employed to identify data convergence in more and less structured accounts of the same phenomenon. In both approaches, workshops can be convened to make sense of the interpretation of findings, soliciting feedback and validation from academic and community researchers, policymakers, and other actors. As stated earlier, it depends on the specific purpose of the TDR if it makes sense to collect quantitative data or use official data (e.g., use of preventive health programmes, number of households provided with energy, etc.) to complement interview data.

Including multiple perspectives on effects
The impact assessment of TDR should aim for the inclusion and representativeness of different perspectives (Reed et al. 2021). However, perspectives can conflict and diverge among diverse groups, as consensus cannot be assumed. For example, evaluation approaches in transdisciplinary sustainability research often do not explicitly deal with questions of power distribution (as a basis to identify who should have a voice) (Fritz and Meinhzer 2020). Including a variety of perspectives prevents the risk that only “representatives” are consulted regarding effects and those affected are not given voice. To achieve this, realist evaluation approaches – which can deliberately seek differences – can be employed to manage multiple perspectives. Similarly, community-based participatory research aims to identify all those with a stake, accommodating multiple perspectives via discussion and negotiation. By focusing on underlying assumptions and mechanisms, theory-based evaluation and realist evaluation approaches seek to uncover the unexpected positive and negative effects of the TDR process. The ToC enables context-responsive evaluation to create space for the involvement of target groups to express how a TDR process has influenced their lives. Informants are posed the question directly, which helps to identify elements in the process that could have been improved.

Sustaining continuous monitoring and evaluation
Participants in our interdisciplinary workshop agreed that numerous scientists are trained in conceptualising linear research designs (i.e., formulating a research question, outlining methods for investigation, and describing the output produced from the research). Funders often expect that research plans will be followed without deviation. Since TDR deals with complex real-world problems, some of the compared approaches argue that it is key to consider changes in contextual conditions throughout the research process (e.g., windows of opportunity opening due to a changed actor constellation or introduction of favourable/hindering regulation). Repeated reflection regarding the intended effects and the possibilities to achieve them built into the evaluation process can enable adaptation of the research design according to the challenges at hand. However, embedding a cycle of reflection, learning, and adaptation into a project is challenging if researchers and other involved actors are unaware of the benefits (Pineo et al. 2021). Further, it has been widely acknowledged that a large number of researchers lack training in involving lay people in the academic research process (Staniszewska et al. 2018).

There are several solutions to these challenges that can be found in TDR evaluation practices. Public health projects that employ community-based participatory research aim to include academics and members of the wider evaluation team in regular reflection and adaptation of TDR processes as a key component. However, this is not necessarily done comprehensively. Ideally, systematic action learning cycles would be written into the research plan from the outset, where researchers and non-scientific actors receive training to engage in continuous monitoring and reflexivity to assess societal effects. In theory-based evaluation, the use of ToC is intended to be iterative in order to ensure that the research strategy is aligned to the anticipated effects on an ongoing basis (Oberlack et al. 2019). From our own experiences and those of the workshop participants, this is rarely the case in practice, which hinders effective adaptive research management. In sustainability research, there are initial attempts to include formative evaluation in research processes to enable periodical adaptation of the research design (Nagy and Schäfer 2022, Schäpke and Beecroft 2022). These encompassing approaches place high demands on involved actors with regard to time resources, skills, and motivation. Thus, financial compensation might be necessary for certain actor groups. Thus far, institutional barriers – such as the lack of incentives, mechanisms, and limited skills in formative evaluation – often appear to prevent the establishment of continuous monitoring and evaluation.

Conclusion
Our comparison of impact evaluation approaches employed in the fields of public health, development, and sustainability research are rooted in rather individual discourses, but recent trends toward TDR promote convergence. Increasingly, impact evaluation of TDR that is iterative and complex-aware as well as aims at formative learning and adaptive research management is developed, refined, and applied. Such flexible approaches enable impact assessments to meet the dual roles of supporting researchers in improving the design and implementation of TDR for effects and create accountability for funders and society at large. Research that operates in complex problem contexts engages multiple actors, processes, and pathways to impact and, thus, requires evaluation on their effects and interplay to prove its value empirically, and promote learning. In our view, TDR funders across fields need to acknowledge and support this by creating space for reflexive processes of impact evaluation in funding budgets and requirements from the outset – for exam-
ple, ex-ante co-design of impact evaluation as a standard – to expand the knowledge base on impact orientation and societal effects. Without empirical accounts from evaluation, research contributions to societal change remain implicit ambitions and hopes that may conflict among TDR stakeholders.

Key challenges remain that need to be addressed when assessing the effects of TDR. Evaluators could address the causal claim challenge by using triangulation methods and context-aware cross-case analysis to validate perceived effects. Research funders could support such an evaluation design as well as acknowledge that judgements of effects are, to a certain extent, subjective. Even if monitoring based on quantitative data is possible in certain cases, qualitative data can supplement with explanations to offer additional value and strengthen rigour. Therefore, methods to integrate various perspectives should be included in impact evaluation processes. In addition, training needs to be provided that acknowledges that a large number of researchers do not have a background in mixed-methods design or experience in including diverse groups of participants in the research team. Lastly, systematic approaches to ongoing reflection, monitoring, and evaluation in TDR activities need to be applied and funded to construct a better base to understand and facilitate effects.

In this paper, we open the discussion on commonalities, differences, and challenges of conceptualising and operationalising impact evaluation among transdisciplinary researchers with a background in the three fields discussed here. In future, involving transdisciplinary researchers from other fields (e.g., educational and social work research) with evaluation expertise would enrich this endeavour.

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